

# **POLICIES:**

## WITHDRAWAL POLICY FOR ALL REGISTERED PROGRAMS:

Refunds will be given up to five (5) days prior to the class or workshop start date. However please be advised that all transactions are subject to a non-refundable 4% processing fee (minimum \$1.) Port Moody Arts Centre cannot refund this processing fee for withdrawals. Refunds will not be granted within the five (5) day period up to class start date or when first class has started. Requests for exceptions for medical or compassionate reasons may be considered upon receipt of a doctor's note, 24 hours prior to the class start date. Upon approval, a refund of the class fee will be granted, less the registration fee, and any applicable supply fees. In the event that we cancel the program registrants will receive a full refund.

#### PRIVATE MUSIC PROGRAMS:

Inquire about private music lessons online at pomoart.ca. Fill out an inquiry form online and we will contact you to find you the right instructor and schedule. You may also contact our Front Desk staff in person or by calling 604-931-2008 for information.

### CONSENT TO USE LIKENESS:

By registering in our programs, the participant hereby irrevocably consents to and authorizes the use by the Port Moody Arts Centre, its officers and employees, ("PoMoArts") of the Registrant's image, voice and/or likeness as follows:

The PoMoArts shall have the right to photograph, publish, re-publish, adapt, exhibit, perform, reproduce, edit, modify, make derivative works, distribute, display or otherwise use or reuse the Registrant's image, artwork, voice and/or likeness in connection with any product or service in all markets, media or technology now known or hereafter developed in PoMoArts's products or services, as long as there is no intent to use the image, voice and/or likeness in a disparaging manner. PoMoArts may exercise any of these rights itself or through any successors, transferees, licensees, distributors or other parties, commercial or non-profit. The Registrant acknowledges receipt of good and valuable consideration in exchange for this assumption of Release, which may simply be the opportunity to represent the PoMoArts in its promotional and advertising materials as described above.

If you do not agree to the above, please identify yourself to the photographer and/or instructor and we will ensure you likeness is not captured.

# **IRRITANTS:**

While we strive to maintain a nut and scent-free environment, we cannot guarantee this. Please do not bring sandwiches, granola bars or snacks that contain nuts into the Port Moody Arts Centre.